

## A Technology Partner You Can Count On.

Give your in-house team a boost with co-managed IT services.

Feel the difference an award-winning managed services provider can make for your business. Manhattan Tech Support (MTS) helps you free up your tech team, without hiring more staff.



The highest-rated MSP  
in NYC



Over 20 years – an  
experienced leader in  
the technology services  
industry trusted by  
hundreds of businesses  
in NYC and beyond



Near-Perfect CSAT score  
highlights our  
dedication to  
world-class customer  
service and expertise



Best-in-class tools and  
processes to maximize  
your technology ROI

### You've got a great tech team, but they're busy. An MSP can help:



- **Free your in-house team from routine daily tasks.** Hand off low-value tasks to MSPs to let your in-house team stay focused on bigger tasks and projects that help achieve business goals, or to free up bandwidth to address tech issues faster.
- **Get more coverage, for less.** MSPs support your internal staff with Level 1, 2 or 3 helpdesk techs without the extra cost of hiring new team members.
- **Faster resolutions.** When your in-house team is busy, it takes longer to fix even the smallest issues. An MSP makes it easier to get ALL your tech issues resolved fast and effectively.
- **Complete support for strategic projects.** Get the help you need for projects like office moves, network upgrades, data migration, and cabling. MTS also helps with hardware procurement, installation, and configuration, as well as post-deployment testing, and more. Need troubleshooting after a project is complete? We make sure everything is working properly.

### Get the level of service you need to support your in-house team. MTS offers:



- **Full-time or part-time co-managed services.** We can supplement the knowledge and experience you have in-house to relieve your team of smaller tasks.
- **Leverage our expertise.** Our technicians have multiple certifications and years of experience across different tech stacks and vendors that your in-house team may not have. Tap into our deep well of knowledge.
- **24/7 monitoring and coverage.** We keep an eye on your systems when your team has gone home for the day (or weekend). We watch everything closely - no downtime from cyberattacks on our watch.
- **The level of support you need.** Got a big project coming up? Bring us in to provide extensive support for one-time project work. You don't need to hire expensive contractors or temps, or even increase your team size to finish big, standalone projects.



All this for  
one flat monthly fee

It's time for a technology partner that gets the job done,  
anywhere, any time, every time.



10%

10% reduction in IT spend  
with co-managed services.



60%

60% increase in IT  
efficiency that allows more  
focus on core  
competencies.



30%

30% of your in-house IT  
staff's time is spent on low  
value tasks.



212-299-7673



[www.ManhattanTechSupport.com](http://www.ManhattanTechSupport.com)



[info@manhattantechsupport.com](mailto:info@manhattantechsupport.com)