

Get World-Class Technology Support Without The Expense Of An In-House IT Team.

Partner with a managed IT services provider who understands the challenges of working as a NYC startup.

Manhattan Tech Support has been helping local startups manage their IT needs for over 20 years.



The highest-rated MSP in NYC



Over 20 years – an experienced leader in the technology services industry trusted by hundreds of businesses in NYC and beyond



Near-Perfect CSAT score highlights our dedication to world-class customer service and expertise



Best-in-class tools and processes to maximize your technology ROI



Why work with a local MSP?

After more than 20 years, we know how to manage the specific challenges that startups deal with in NYC.

- **24/7 coverage** from local technicians and engineers who have hands-on experience with the most recent and innovative technology.
- Eliminate the IT bottleneck. Get fast and accurate solutions to your problems. No more waiting around for IT to have space in their schedule.
- Manage costs. You pay a flat rate each month. No hidden costs, no surprise surcharges.
- **Scale with ease.** Whether you're expanding your team, re-wiring your current office or setting up a new one, we can build the infrastructure you need.
- **Customized solutions that enable you to focus on your zone of genius.** Don't get side-tracked dealing with technical problems. Create more opportunities for growth.

Get all the technical expertise you need in one place, without managing additional staff

Focus on growth and KPIs, not whether your tech stack is functional and safe.



- **Comprehensive protection against all threats.** Keep your business safe 24/7, with round the clock monitoring.
- · **Increased compliance.** We make sure that you spend less time worrying about whether you're up to date on current compliance requirements.
- Faster adoption of new tech. Get the latest tech into your tech stack faster without having to wait for your internal team to learn the ropes.



Why do businesses hire a managed IT services provider?



Reduce yearly IT costs by up to 25%



69% of SMBs use MSPs to grow their business



The average (non-IT) employee spends 8 hours a month dealing with tech issues





