

# **Award-Winning Managed IT Services**

**Best-In-Class Solutions. World-Class Talent.** 



Discover new possibilities with highly robust, yet predictably stable solutions from NYC's elite technology partner.

For over two decades, Manhattan Tech Support has been providing businesses in New York with reliable, monthly flat-fee technology solutions that supercharge their work, alleviate IT burdens, and increase profitability.



The highest-rated MSP in NYC



Over 20 years - an experienced leader in the technology services industry trusted by hundreds of businesses in NYC and beyond



**Near-Perfect CSAT score** highlights our dedication to world-class customer service and expertise



Best-in-class tools and processes to maximize your technology ROI



#### The Benefits of a Proven, Local IT Partner

Manhattan Tech Support gives businesses everything they need to approach complex technologies with the highest level of confidence.

- Fast and friendly service from skilled technicians
- 24/7 expert support from NYC's most beloved help desk
- True flat-rate pricing without hidden fees or surcharges
- No binding contracts and no long-term commitments

### The Elements of an Award-Winning Managed IT **Services Provider (MSP)**

We provide fully customized technology solutions that are tailored to meet the exact needs of your business here in New York City.

- Proactive maintenance and management to ensure optimal network uptime and productivity
- World-class technicians certified by industry heavyweights, including Microsoft, Cisco, Apple, Google, CompTIA, and others
- Well-established computing expertise to migrate data to the cloud, keep it safe, and maximize the return on your investment
- Resilient disaster recovery and business continuity solutions to safeguard you from a natural disaster, device failure, and data loss
- Cutting-edge IT infrastructure strategy, planning and implementation from a team of seasoned engineers and tech enthusiasts to keep your company agile, modern and at the forefront of technical advances
- Streamlined vendor management enabling a single point of contact for all technology-related services.



# All this for one flat monthly fee

## Why do businesses hire a managed IT services provider?



Manhattan Tech Support provides an entire team of expert technologists uniting wide-ranging skillsets and decades of advanced industry experience for a single, monthly fee



You can hire an entire team of world-class tech talent for less than the cost of a single IT Support Engineer in NYC, with limited hardware, software, systems and application experience and whose average base salary is \$77k

www.ManhattanTechSupport.com



Proactive support helps you increase productivity, strengthen your competitive advantage and effortlessly streamline and scale business operations





